

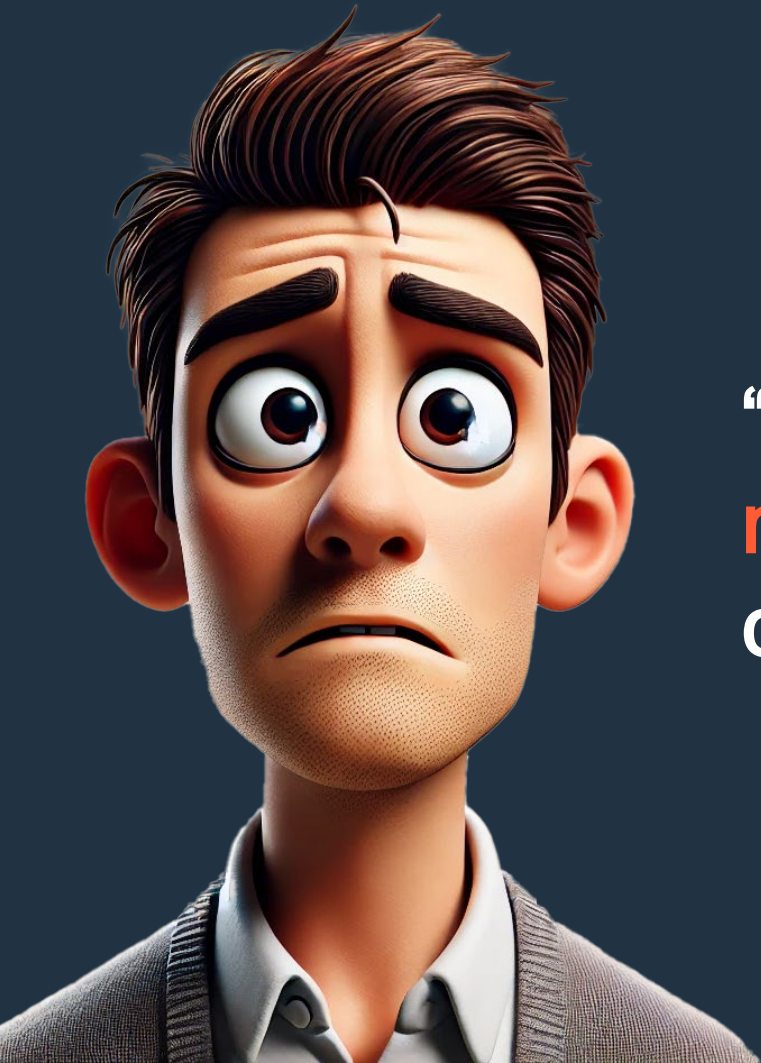
The logo for INBOUND, featuring the word "INBOUND" in white, bold, uppercase letters on a dark blue rectangular background. A small orange horizontal line is positioned below the letter "I".

# INBOUND

## Future of Content: AI Harmony and Human Touch

**George B. Thomas**

September 19th



“We can now **use AI to**  
**make most** of our  
content!”



“If we use AI in our  
content processes,  
**we’re cheating** .”

And that's true **no**  
**matter where you are**  
on this journey.



# The Agenda

- 1 The Language We Use
- 2 No, It's Human -Powered
- 3 AI -Assisted Efficiency
- 4 Content Editing Checklist
- 5 Powerful Success Mindsets
- 6 AI Playground | Q & A

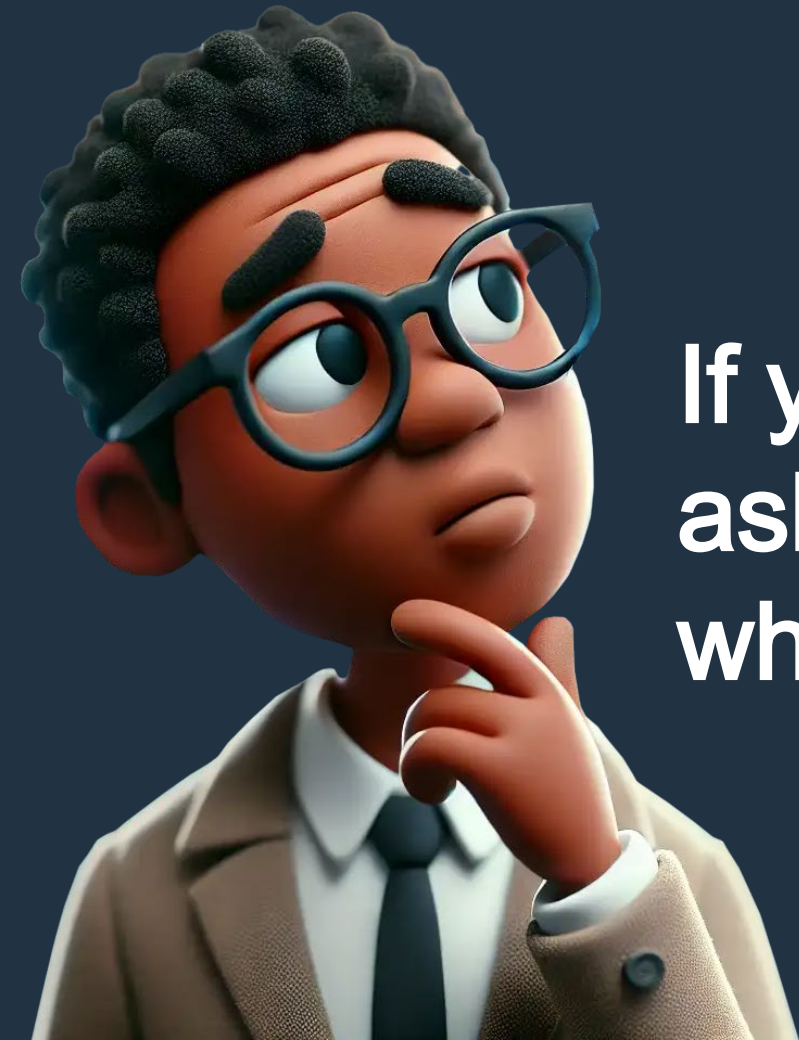


# Get your AI Toolkit!





Let's **play a game**  
to get started ...



If you could only  
ask me **one question** ,  
what would it be?



Why is this **question**  
**difficult** to answer?



# Context



# Human Context

How Important Is  
**with Humans** ?

**Context**

- Crucial for **Understanding**



# Human Context

## How Important Is with Humans ?

## Context

- Crucial for Understanding
- Clarifies Intent



# Human Context

## How Important Is with Humans ?

## Context

- Crucial for Understanding
- Clarifies Intent
- Enables Deeper Connections



# CONTENT DREAM



# Machine Context

## How Important Is with AI Machines?

Context

- Essential for Accuracy



# Machine Context

## How Important Is with AI Machines?

Context

- Essential for Accuracy
- Guides Responses





# Machine Context

## How Important Is with AI Machines?

Context

- Essential for Accuracy
- Guides Responses
- Enhances Personalization



# Do you want the “wrong things” from your AI?

- AI is not an “easy” button.



# Do you want the “wrong things” from your AI?

- AI is not an “easy” button.
- AI is not a “replacement” to you.



# Do you want the “wrong things” from your AI?

- AI is not an “easy” button.
- AI is not a “replacement” to you.
- AI is not a “silver bullet” solution.



These are **not the results** you're looking for.

- Think about the “humans”.



These are **not the results** you're looking for.

- Think about the “humans”.
- Put AI to “work” where it fits.



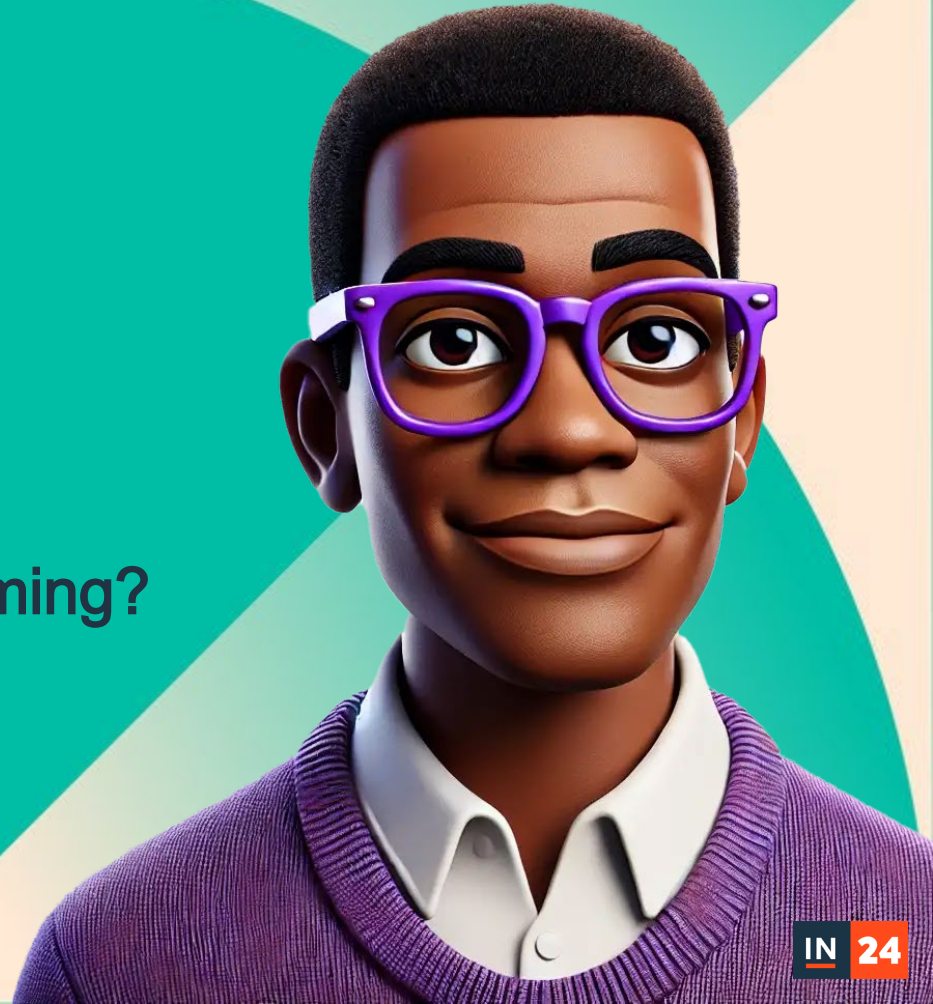
These are **not the results** you're looking for.

- Think about the “humans”.
- Put AI to “work” where it fits.
- Be the “powered by,” not the assisted.



**AI Support:** Does this task require creativity, empathy, or human judgment?

**AI Task:** Is this task repetitive, data -driven, or time -consuming?





“Generative AI has the **potential** to **change the world** in ways that we can’t even imagine. It has the **power to create** new ideas, products, and services that will **make our lives easier**, more **productive**, and more **creative** .

**Bill Gates**

# Potential





How can you **combine**  
**your human potential**  
with AI to create a **force**  
**multiplier** in your work?



# The Language

# USE NATURAL LANGUAGE

Chat with AI Like Humans, Leverage AI

Understanding, and Improve interaction quality

You already talk to other  
**humans** like they're humans.



GEORGE B THOMAS

# USE NATURAL LANGUAGE

Chat with AI Like Humans, Leverage AI

Understanding, and Improve interaction quality

You already talk to other  
**humans** like they're humans.

You should talk to **robots** like  
they're humans.



# ITERATE AND REFINE

Learn and improve over time, refine for better outcomes, and provide feedback

**You** improve when you receive clear, constructive feedback.



# ITERATE AND REFINE

Learn and improve over time, refine for better outcomes, and provide feedback

**You** improve when you receive clear, constructive feedback.

**Robots** will also improve when you give them clear, constructive feedback.





# STAY PATIENT AND PERSISTENT

Be patient, like training a new team member and being persistence leads to better results.

Training **humans** takes, time, patience, and persistence.



# STAY PATIENT AND PERSISTENT

Be patient, like training a new team member and being persistence leads to better results.

Training **humans** takes, time, patience, and persistence.

Training **robots** takes time, patience, and persistence.



# BE CLEAR AND SPECIFIC

Avoid ambiguity , Provide precise instructions , and Enhance Your AI performance.

**You** ask follow -up questions when you're confused.



# BE CLEAR AND SPECIFIC

Avoid ambiguity , Provide precise instructions , and Enhance Your AI performance.

**You** ask follow -up questions when you're confused.

**Robots** don't ask follow -up questions by default.



**Vague Prompt:** Write a product description for our latest software. 🤖

**Better Prompt:** Write a 150 -word product description for our project management software targeted at small business owners. Focus on how it saves time by automating task assignments. Use a professional yet approachable tone, and highlight the key feature of real -time team collaboration. 🏆



# Prompt Framework for Creating Content

How to get the best **VALUE-BASED** and **HUMAN-POWERED** content.

- Assign Role(s)



# Prompt Framework for Creating Content

How to get the best **VALUE-BASED** and **HUMAN-POWERED** content.

- Assign Role(s)
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How to get the best **VALUE-BASED** and **HUMAN-POWERED** content.

- Assign Role(s)
- Clarify Intent & Action
- Provide Context
- Give Examples
- Outline Formatting Rules



# Prompt Framework for Creating Content

How to get the best **VALUE-BASED** and **HUMAN-POWERED** content.

- Assign Role(s)
- Clarify Intent & Action
- Provide Context
- Give Examples
- Outline Formatting Rules
- Recap Key Points



# Prompt Framework for Creating Content

How to get the best **VALUE-BASED** and **HUMAN-POWERED** content.

**You are an experienced SEO specialist with a focus on content marketing strategy** . Create a 1200-word blog post on how to balance AI and human touch in content creation. The audience consists of digital marketing professionals looking for practical tips on integrating AI tools without losing their authentic brand voice.

Here's an example intro: "You're a marketer excited about the promise of AI —heck, we all are. But hold your horses, folks. Just because AI can crank out content faster than we can pour our morning coffee doesn't mean it's hitting the mark every time."

Use this style for the article. Organize the content with clear H2 subheadings for each section. Avoid jargon and keep the language at a 7th-grade reading level."

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# Are you ready to get nerdy?

Buyer Persona  
Ideal Client Profile





Human - Powered

# Human -Powered AI Methodology

## Humans

- Lead Creativity

## AI Assistants

- Enhances Execution



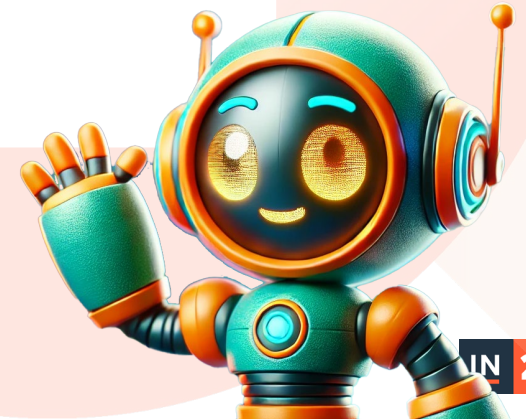
# Human -Powered AI Methodology

## Humans

- Lead Creativity
- Set Strategic Direction

## AI Assistants

- Enhances Execution
- Provides Insights



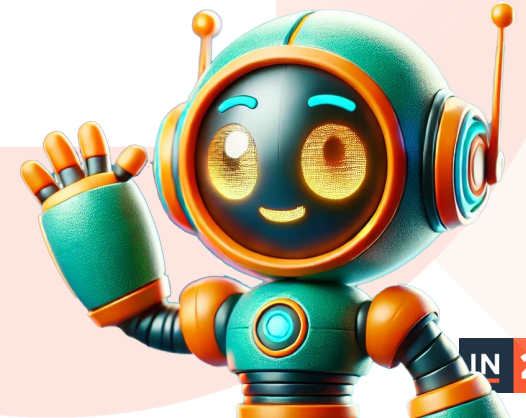
# Human -Powered AI Methodology

## Humans

- Lead Creativity
- Set Strategic Direction
- Deliver Empathy

## AI Assistants

- Enhances Execution
- Provides Insights
- Personalizes at Scale



# Human -Powered AI Methodology

## Humans

- Lead Creativity
- Set Strategic Direction
- Deliver Empathy
- Drive Innovation

## AI Assistants

- Enhances Execution
- Provides Insights
- Personalizes at Scale
- Accelerates Problem Solving



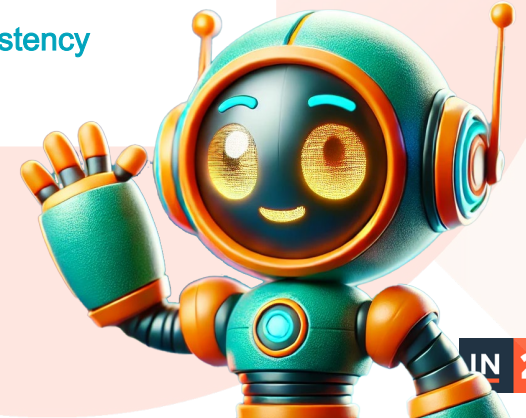
# Human -Powered AI Methodology

## Humans

- Lead Creativity
- Set Strategic Direction
- Deliver Empathy
- Drive Innovation
- Establish Trust

## AI Assistants

- Enhances Execution
- Provides Insights
- Personalizes at Scale
- Accelerates Problem Solving
- Delivers Consistency



# You're the Creative Genius





# You're the Creative Genius AI Enhances Execution



# You're the Lead Strategist



# You're the Lead Strategist AI Provides Insights



# You Understand Humans



# You Understand Humans AI Personalizes at Scale



# You Drive Innovation



# You Drive Innovation AI Accelerates Problem - Solving



# You Establish Trust





# You Establish Trust AI Delivers Consistency



# Are you ready to get nerdy?

Custom Instructions  
Build Your Memory  
Voice & Tone  
Words To Use





# AI - Assisted

# AI -Assisted Professional

## Marketing

- Content Ideation
- Content Creation
- Content Scheduling
- SEO Optimization
- Performance Reporting

## Sales

- Personalized Outreach
- Next Best Action
- Automated Follow -Ups
- Predictive Lead Scoring
- Sales Forecasting

## Service

- Customer Feedback Analysis
- Sentiment Analysis
- AI Chatbots for Support
- Automated Ticket Routing
- Content Recommendations



# Content Ideation



# Search Optimization



# Content Creation

# Are you ready to get nerdy?

Content Ideation  
SEO & Searcher  
Content Creation







31 MIN READ

# Why Go HubSpot? (Business Growth Guide for 2024)

 George B. Thomas

HubSpot Service Hub

HubSpot Sales Hub

Attract

Engage

HubSpot Marketing Hub

HubSpot Operations Hub

HubSpot Commerce Hub

Delight

HubSpot Content Hub

## Why Go HubSpot?

HubSpot is a Swiss Army knife for business growth, effortlessly and seamlessly marrying marketing, sales, service, and operations automation all under one digital roof. With its user-friendly interface and powerhouse tools, HubSpot gives businesses the superpowers to attract, engage, and delight customers at every step of their journey. Generating leads, closing more deals faster, delivering exceptional service, it's

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the PDF.



31 MIN READ

# Complete HubSpot CMS vs. WordPress Guide for Business Websites (Updated for 2024)

 George B. Thomas

HubSpot CMS Hub

HubSpot Content Hub

## HubSpot CMS vs. WordPress for Business Websites

WordPress is an open-source website CMS platform. However, its technical complexity, as well as its open source nature presents issues with site security, ongoing support for retired plugins, and more. HubSpot

TAKE THIS GUIDE  
WITH YOU.



22 MIN READ

# LinkedIn Strategy Guide for Professional Growth + Examples (Updated 2024)

 George B. Thomas

Attract

HubSpot Marketing Hub

Content Strategy

## How to Optimize Your LinkedIn Profile

1. **Include a profile photo** that is clear, warm, and welcoming — oh, and recent! Professional headshots work well, as do candid. However, be mindful of the quality of candid photos, as well as whether or





# Content Scheduling



# Performance Reporting




# Editing Checklist



10 MIN READ

# Liz's Human-Powered AI Content Framework (Processes + Examples)

 Liz Moorehead

Inbound Strategy

Attract

Engage

Content Strategy

AI

HubSpot Content Hub

Over the past year, as inbound marketers became increasingly **hyped about the promise of AI** — specifically, how it would **"streamline content creation efforts"** — I, on the other hand, started feeling increasingly ill. Much like a small, pale Victorian child coming down with something vague like "consumption," I could feel myself wasting away the more excitement around me built.



# 1. Fact-Checking & Accuracy





1. Fact-Checking & Accuracy
2. Readability & Engagement



1. Fact-Checking & Accuracy
2. Readability & Engagement
3. Content SEO & Optimization



1. Fact-Checking & Accuracy
2. Readability & Engagement
3. Content SEO & Optimization
4. The Final Proofreading



1. Fact-Checking & Accuracy
2. Readability & Engagement
3. Content SEO & Optimization
4. The Final Proofreading
5. Feedback & Iteration



# Why This Order Matters to You!



GEORGE B THOMAS



# Success Mindsets



Curiosity and context  
as your catalysts.



**Humanizing** your  
AI outputs.



Focus on **audience**  
**engagement** activity.



What does the future of  
content look like?



**Get your AI Toolkit!**  
[sidekickstrategies.com/inbound24](https://sidekickstrategies.com/inbound24)



What does the future of  
content look like?

# Human Powered



Universal  
Language

Human  
Powered



Universal  
Language

Human  
Powered

Editing  
Nirvana



Universal  
Language

Human  
Powered

AI  
Assisted

Editing  
Nirvana





Universal  
Language

Human  
Powered

AI  
Assisted

Editing  
Nirvana

Success  
Mindsets





If you could only ask  
me **one question** , what  
would it be?

INBOUND 24

# THANK YOU



 [Sidekickstrategies.com](https://sidekickstrategies.com)

 [Mr.GeoregBThomas](#)

 [GeorgeBThomas](#)

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